



Quality and Competency Policy

Agape Laboratories Services is established to provide outstanding diagnostic services, aligning with our mission to deliver accurate, timely, and high-quality results that enhance healthcare outcomes. Our vision to be a leader on a global scale drives our commitment to adhere to the highest standards, including compliance with ISO 15189:2022.

Core commitments:

- **Advanced Technology** investments that ensures cutting-edge testing capabilities that meet international standards.
- **Professional Excellence** through skilled personnel and optimal resources to ensure the reliability and quality of our lab services.
- **Efficient Service Delivery** that all test results meet the clinical needs of all lab users contributing to effective patient care.
- **Employee Engagement** in the QMS implementation and laying emphasis on continuous professional development
- **Statutory and Regulatory Compliance**, including the Medical Laboratory Science Council of Nigeria (MLSCN), along with other applicable national and international requirements.
- **Continuous Improvement**, by regularly reviewing and refining our policies and operations to align with evolving patient needs, technological advancements, and feedback from stakeholders.

Our core values— Excellence, Accountability, Collaboration, and Respect—are integral to every aspect of our operations, ensuring highest ethical conduct and a commitment to teamwork.